



## **Quality Policy Statement**

**Scope of services** - Stockist & Distributor of Industrial Fastenings & Allied Products throughout the UK.

Challenge (Europe) Ltd are dedicated to the principle of never-ending continual improvements in service quality and customer satisfaction. Our principal aims are to always supply to our customers, high quality fastener products that meet or exceed stated or agreed customer requirements.

Challenge (Europe) Ltd have established and implemented a Quality Management System where we are committed to continual improvement of our system and committed to meet all applicable requirements.

Maintenance of quality is the fundamental consideration during any of our business practices and must not be compromised. At all times, Management, employees and any contractors are responsible to comply with quality related protocol. Interested parties are encouraged to provide suggestions and constructive criticism to improve our policies, processes, and procedures.

Customers are key sources of feedback related to our services and after sales service. This feedback is openly welcomed as it forms an important basis of continual improvement.

This policy is made available to interested parties upon request.

To achieve the aim of this policy, Quality Objectives are established and monitored.

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